

### **What is a Customer ID?**

Your Customer ID is the unique customer number that has been assigned to your company in our system if you have done business previously with Ditch Witch. This number allows us to tie your MyDitchWitch account to your company as a designated representative.

### **Why would I need to do this?**

If your MyDitchWitch account is tied to your company in our system, our staff can assist you with HDD Advisor by saving drill string configurations to your company. Anyone who is a designated representative of your company can access these when they log in. If you have this Customer ID connection established, you can access these dealer saved configurations when you log in to HDD Advisor. This allows you to work with your dealer representative to come up with new drill string configurations and place them where they can be accessed by everyone who is associated with your company for easy access.

### **Do I have to enter a Customer ID?**

You do not have to provide a Customer ID for your MyDitchWitch account. If you choose to leave this disconnected, your MyDitchWitch account will not be accessible to the Dealer-Customer configuration sharing process and your account will be the only one that can see any drill string configurations you have created and saved.

### **How do I get this number?**

Your dealer representative, when they log in to HDD Advisor, has the ability to look up your customer account in the dealer tools they have available to them and can provide this number for you based on the business information you provide them. If you have not already set up an account, you can then enter this number during registration. If you have already created an account, you can go to <http://www.ditchwitch.com> and click 'My Account' in the top right corner.

Log in with your MyDitchWitch account and then click on the 'Manage Account' button in the upper right hand corner to enter your Customer ID number in and save it to your account information. Once you have done so, you will be connected to your business and will be able to see any configurations that have been saved to that business previously.